

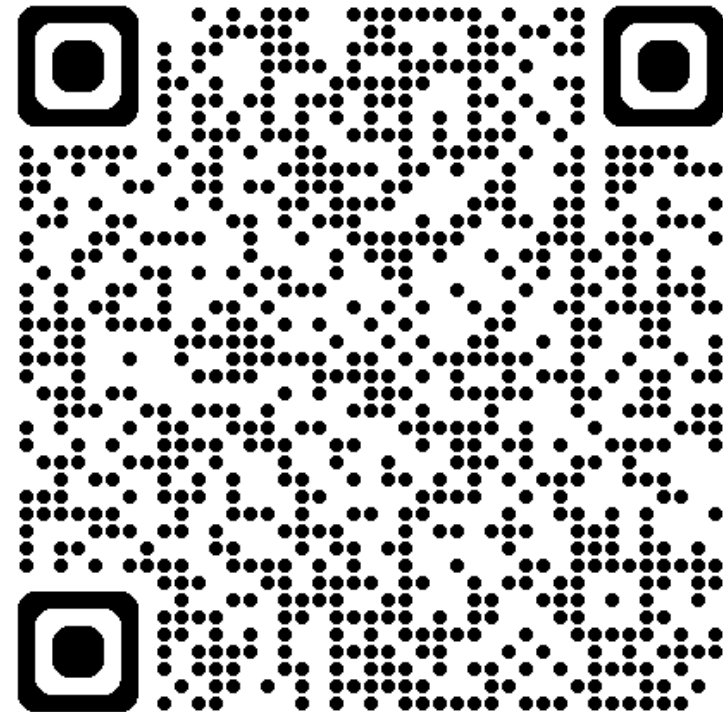
Welcome to Family Hubs Conference

CELEBRATING PROGRESS AND FORGING THE FUTURE

Welcome

We need your input!

All comments and
questions welcome for
the Panel Q&A



Lord Farmer

CO-FOUNDER AND CHAIR FAMILY HUBS NETWORK

Spurgeons

A vision to equip communities
to Change the Nation.

Ian Soars

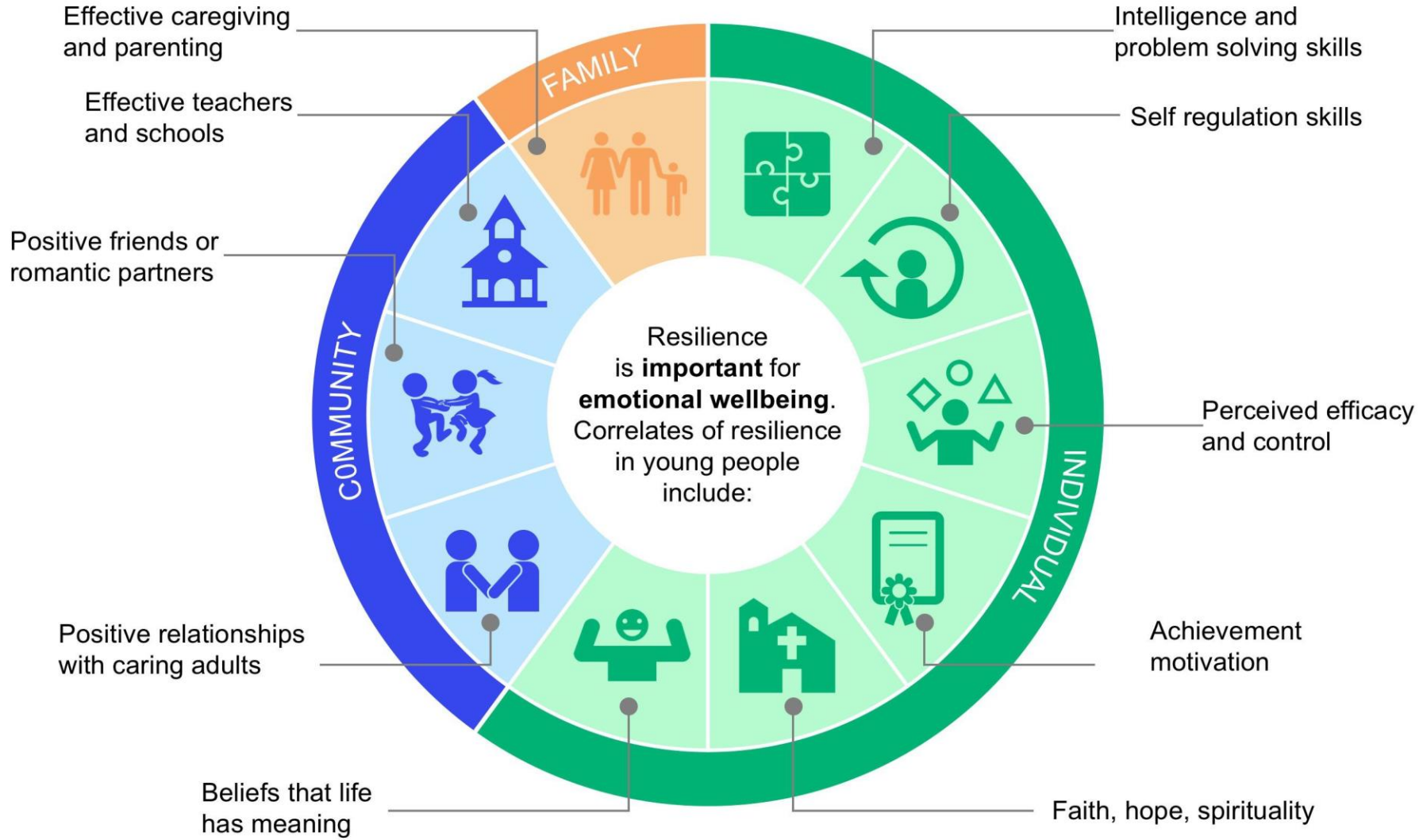
Spurgeons 

About Spurgeons

- Christian Charity found by Charles Spurgeon over 150 years ago
- Contracted to deliver Family Hubs/Early Help by 3 LA's
- Core strategy is delivering FHs in partnership with church & state.
- T/O £13m, 350 staff based Midlands, West, South. We see over 30,000 families in person pa with an online reach of over 2M.
- Deliver complex Family Support, Domestic Abuse, SEND, Mental Health
- National Thought Leader in Family Support



Public Health England – Building resilience



Richard Comerford

CHIEF COMMERCIAL OFFICER, HCRG CARE GROUP

Emma Bowman

DIRECTOR CHILDREN'S SERVICES, SOUTH EAST AND LONDON
REGIONS

BARNARDO'S UK LEAD FAMILY SUPPORT INCLUDING FAMILY
HUBS"

[Video link](#)

Janet Daby MP

MINISTER FOR CHILDREN AND FAMILIES

[Video link](#)

The Government's Family Hubs and Start for Life Programme

MARC ROONEY - DEPARTMENT FOR EDUCATION

SARAH HARRISS - DEPARTMENT OF HEALTH AND SOCIAL CARE

Plenary Session 1

WHERE DO FAMILY HUBS FIT INTO NATIONAL AND LOCAL FAMILY SUPPORT?

Why Family Hubs?

**Samantha Callan, Director
Family Hubs Network**

29th November 2024

Family Hubs Policy Context

- Policy builds on learning from last four decades & awareness of need at birth of welfare state
- Children Act 1989 key principles:
 - prevention;
 - keeping children with their families wherever possible;
 - help for parents struggling to nurture or provide a safe and stable environment.
- Sch 2, para 9: *'local authorities shall provide such family centres **as they consider appropriate in relation to children within their area**'*

Ongoing Debates

- **Funding** – how should Family Hubs be paid for if these become cemented into the welfare state?
 - Role of voluntary sector and community volunteers
- **Specificity** – how prescribed should Family Hubs design be without undermining local autonomy and ability to respond to local needs?
- **Early Years or Early Intervention** (Universal or targeted?)

Government departments working together



Department
for Education



Department
of Health &
Social Care



Department
for Work &
Pensions



Ministry
of Justice



Department for
Digital, Culture,
Media & Sport



Home Office



HM Prison & Probation Service

Thank you – please don't hesitate to get in touch

samantha@familyhubsnetwork.com

020 7920 6192

Josh MacAlister MP

CHAIR OF INDEPENDENT REVIEW OF CHILDREN'S
SOCIAL CARE

[Video link](#)

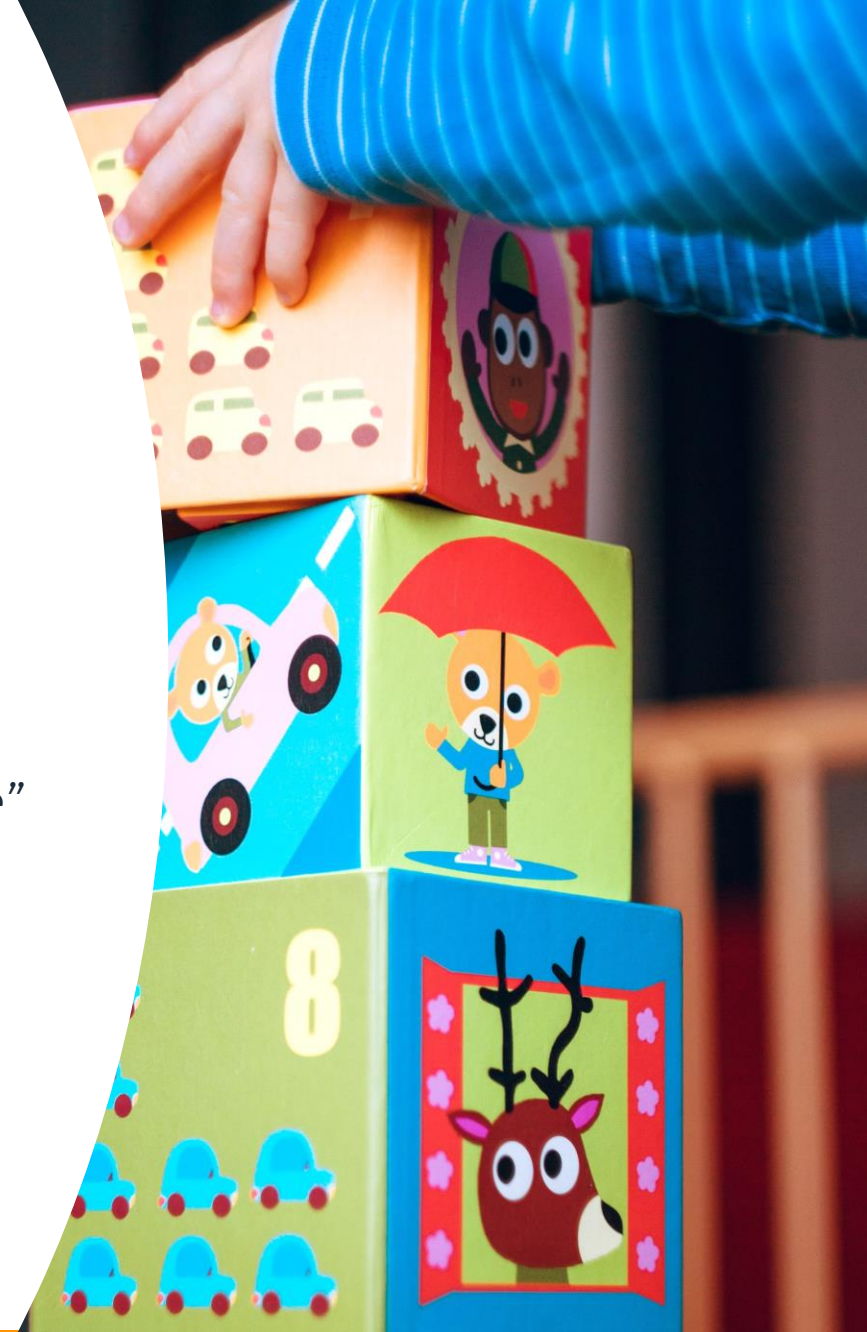
Building the Network and Family Support Approach

ZOE ODDY

Building the Network and Family Support Approach

“Building Connections through Trauma-Informed Integrated Care”

Zoe Oddy
Head of Targeted and System Support
Services
HCRG Care Group



A Story of Connection and Trust

Consistency Matters

Focus on Psychological Safety

The Power of Relationships

*Real change happens through consistent,
compassionate relationships.*



Principles



Look first at families strengths especially those of parents and time to understand their needs fully



Focus on preventing problems before they occur and offer flexible, responsive support when/where its required



Build the resilience of parent, families and communities to support each other



Work together across the whole system aligning our resources so we can best support families and 'do what needs to be done when it needs to be done'



Base all we do on evidence of both what need and of what works, and be brave enough to stop things that aren't working



Be clear and consistent about the outcomes we expect and judge what we against them

We will know our system is successful if it delivers these outcomes:



Children...

- Are physical and emotionally healthy
- Are resilient and able to learn well
- Are supported by their families, their community and when necessary professionals to thrive and be successful
- Live in environments that are safe and support their learning and development



Parents...

- Are supporting one another in their communities
- Know where to get help if they need it
- Have trusted relationships with practitioners, neighbours and others
- Are well informed about how best to help their children develop and be motivated to make great choices



Communities...

- See it as their collective responsibility to support parents and children
- Are providing sustainable support through individuals, communities, business and voluntary organisations
- Are seen, understood and valued by practitioners as being 'part of the solutions'



Practitioners...

- Focus first on families and their strengths
- Work closely with families to under what they need and build trusting relationships
- Have a shared vision and understanding of outcomes and success
- Are skilled, knowledgeable and are co-creating and co-delivering approaches that work

Trauma Informed



Compassion and
Kindness



Hope



Connection
and Belonging

A Safe Place, A Safe Pair of Hands

Beyond 29 Buildings

Partnership in Action

If Not Me, Then Who?



The Rule of 167

Where Real Change Happens

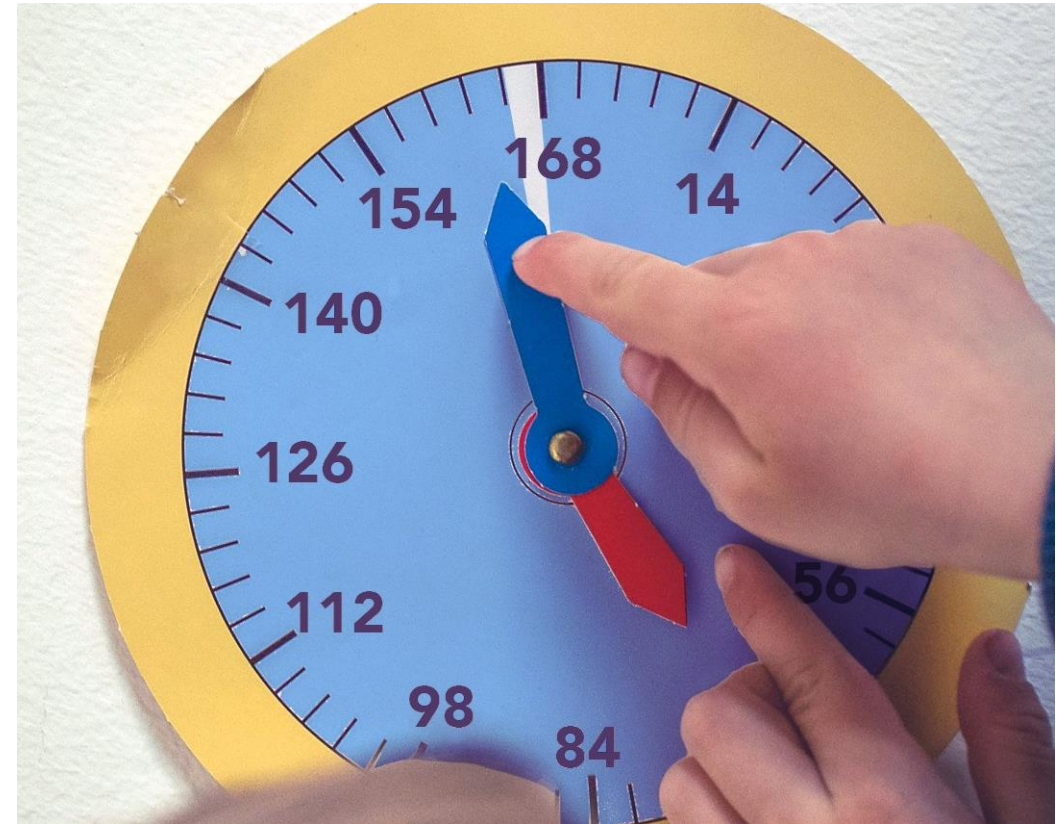
1 Hour vs. 167 Hours:

Those who spend the most time with Children are the primary facilitators of change.

Empowering Facilitators:

Healthy Schools Programme
Asset-Based Community Connectors
Lived Experience Peer Support
Parental Education

Supporting those closest to each child creates a positive, lasting impact.



Building Resilient Relationships

Connection is at the heart of what we do.

No Wrong Door

Every interaction is an opportunity to help.

Strong, steady relationships ensure families feel supported and confident they are never alone.



Growth of the Essex Family Hub Network

From a preschool-focused model to a fully integrated offer for families.

Collaborative Network Includes:
CAMHS, Youth Service, Affinity, Pediatrics,
Education, Early Years, Home Start, Food Banks,
Baby Stuff, Healthy Weight, Bounce back, police,
Fire Service and many more

Real change happens when we work together. By focusing on connection and collaboration, we ensure families get the right support, at the right time, in the right way.



Morning Breakouts - 10:25-11:15am

Engaging Dads & Ethnic Minorities	Main Hall, Ground Floor
Family Hubs Outcomes Frameworks	Butler Room, Ground Floor
Excellence in SEND Provision	Seacole Room, 1 st Floor
Building a Family Hubs Network	Nightingale Room, 1 st Floor
Partnerships with Faith-based organisations	Raikes Room, 1 st Floor
Partnerships with Health – including social prescribing & tackling health inequalities	Shaftesbury Room, 1 st Floor
Developing Family Hubs without Central Government Funding	Wilberforce Room, 1 st Floor
Different roles for Digital in Family Hubs	Equiano Room, 1 st Floor