

## Family Hubs Stakeholder Workshop

**A dynamic, interactive 3-6 hour workshop which facilitates engagement with all local stakeholders with an interest in Family Hubs.**

Stakeholder engagement is a crucial element in the process of implementing an effective Family Hubs network, because exploring how you can all work together helps to develop the strong partnerships, shared vision and buy-in that produce the optimum outcomes for children, families and practitioner alike.

For Family Hubs to succeed, they need to be places of access to and knowledge about advice, services and support, delivered by organisations across a local authority, so that families can access integrated cross-sector services, and get 'the right help at the right time from the right person', and not need to repeat their stories. This is achieved by working across a wider partnership of stakeholders, who all help to shape and implement the local offer to meet the unique needs of the area they are in most cost-effectively and efficiently.

Potential participants in a Stakeholder Workshop include:

- VCFSE: Voluntary, community, faith & social enterprise sector organisations
- Education/schools
- Early years
- Early help
- Youth services
- Social care
- Community policing
- Health & mental health services
- SEND
- Youth justice
- Employment & training
- Welfare benefits & debt advice
- Domestic abuse support
- Reducing parental conflict services
- Drug/alcohol abuse support
- Relationship / separation & divorce services

### **Process / Approach:**

- In order to prepare for the workshop, FHN and the client would work together to:
  - i) Plan workshop date, venue, participant list and invitation process
  - ii) Develop bespoke workshop agenda
  - iii) Organise workshop resources, logistics and facilitation
- FHN delivers in-person workshop
- FHN collates and analyses information gathered at workshop
- FHN presents findings to client in a final summary report with action plan recommendations

### **Topics covered in a typical Stakeholder Workshop:**

- **Needs:** what are your specific area's local needs
- **Services** (universal and targeted): Current strengths and areas for improvement.
- **Developing the workforce:** Discussion of vision, challenges and actions.
- **Working together.** Topics include:
  - developing a more relational culture through strengthening cross-sector relationships
  - raising awareness of and connection with all services and providers
  - improving communication and data sharing

- ensuring the system is easy to navigate for both families and service providers
- whole family approach
- co-production with families
- promotion
- seamless transitions
- responsiveness
- shared outcomes
- how best to engage and motivate all stakeholders

Family Hubs Network will advise on the **best strategies** to maximise the potential of your Stakeholder workshop, facilitating the entire process and the event itself. We offer support in the following ways:

- Developing the invitation and proposed participation list and maximising turnout
- Workshop agenda to optimise the occasion and ensure that every participant feels included and empowered to contribute, as well as the most impactful way to cast and shape the vision for maximum buy-in (on commissioning a full agenda will be developed)
- Room set-up, workshop activities, facilitation style
- Maximising networking opportunities and relationship development
- Information gathering and feedback
- Workshop learning and application – will include a final report with recommendations

#### **Timeline & Costs**

- Initial briefing meeting(s) (via Teams) & FHN submit proposal. Once go-ahead is received:
- Week 1: Participant list and invitation process agreed
- Week 2: Invitations created & issued to all participants
- Week 3: Develop workshop agenda & materials; further promotion & managing invite responses
- Week 4: Workshop agenda, participant list and final logistics confirmed
- Week 5: FHN delivers workshop
- Week 6: FHN collates & analyses workshop findings
- Week 7: FHN presents final summary report with action plan to client
- Our fees range from £2,500 - £4,000 (plus expenses & workshop resources), depending on the exact nature of the workshop

#### **Family Hubs Network team**

**Catherine Barker - Head of Development:** Catherine works extensively with local authorities as they explore Family Hubs policy, design their own systems, and implement and evaluate their work. Through leading the growing network of over 2000 people, Catherine draws on expertise, insights and connections from across the country to help LA/organisations to create systems and services best suited for their communities.

**Denise Beevers – Family Hubs Network Associate:** Family Hub innovator and champion, Denise has been instrumental to the development of Family Hubs in Doncaster and the impressive outcomes achieved. As a FHN consultant, Denise draws on extensive understanding and experience of working with families effectively, creating integrated systems of working across sectors and delivering a more efficient and relationally attuned service, where families are comfortable to engage with support to improve their children's life chances.

We welcome the opportunity to discuss the Family Hubs Stakeholder Workshop with you. Please contact Catherine Barker: [Catherine@FamilyHubsNetwork.com](mailto:Catherine@FamilyHubsNetwork.com), 020 7920 6192.