

Mutual Ventures & The Family Hub Network

Family Hubs: building back better

22.07.2020

Family Hubs



Isle of Wight



Isle of Wight Early Help Family Centres

The Journey

The Start

2015

2017

2018

2019
2020

Where
next?

Simon Dear, Service Manager - Strategic Development and Commissioning, IOWCC
Rachel McKernan, Assistant Director Children's Services, Barnardo's



Isle of Wight

Single Unitary Authority coterminous with one Clinical Commissioning Group and one NHS Trust

Coastal area with high levels of social deprivation, seasonal unemployment and in-work poverty

Outliers for Children looked after and Children subject to CP Planning

2006

Children's Trust Established

First Child and Young Person Plan Produced

9 SureStart Children's Centres opened in Local Communities

2008

Implementation of the Common Assessment Framework and Team Around the Family delivered through multi-agency integrated working in localities with locality coordinators
Some Children's Centres co-located in schools, nurseries, health clinics and youth centres

Ofsted
2013

Ofsted
2014

Isle of Wight	2018 figures
Population	141,538
0-4 Population	6,500
5-19 Population	21,200
Children in poverty	18.8%

An aerial photograph of a green field with some brown patches, overlaid with a large yellow circle. The text is centered within the circle.

January 2013

Inadequate

There is evidence of early help work having a positive impact on addressing the needs of some children and young people and preventing the escalation of concerns.



September 2014

Requires Improvement

Commissioning of early help services has been underpinned by rigorous analysis of need and evaluation of the impact of current provision. Commissioning processes are transparent and have encouraged wider engagement of the private and voluntary sector

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Commissioning 0-19 Integrated Early Help Services

Brought together:

- 9 individual children's centres
- 5-19 Parenting Support
- Early Years home support
- Troubled Families Programme

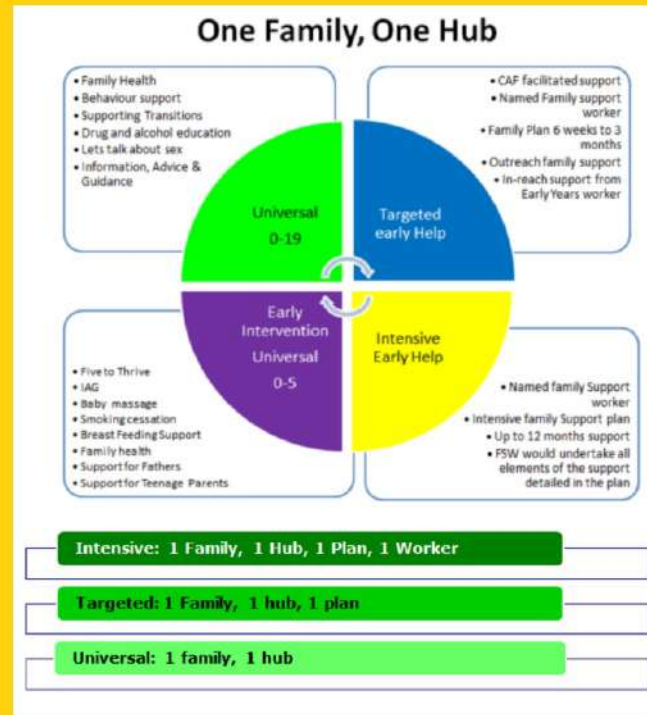
into three locality hub and spoke Early Help Hubs let as separate lots



The Model

Embedding
EH services

The model



Embedded services

Health Visiting Clinics
Midwifery clinics
Job Centre Plus
Adult Learning
Citizen's Advice
CYP Counselling
Third sector providers

Named FSW for every school in the locality
Linked to all pre-school settings

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Necessity being the mother of invention

15% reduction in core funding required

Opportunity to review current model in partnership between provider and commissioner

Opportunity to build on what works and innovate where needed

Opportunity to work outside existing commissioning relationship e.g. bring in additional funding from CCG to expand the EBPP offer for neurodevelopmental conditions

Multi-agency Early Help Board established

Early Help Strategy and action plan published

Targeting Resources

Cost efficiencies

Innovation



Targeting Resources

- Paid staff delivering targeted interventions only
- Universal offer delivered by enhanced volunteering service
- Bringing community resources into centres to deliver the universal offer - pre-school led toddler groups, franchised baby sessions

Ensuring resources provided enhanced offer for those families who needed it most

An aerial photograph of a forest with a yellow circle overlay in the center. The circle contains text about cost efficiencies in a management structure.

Cost efficiencies

Centralised the management of the
3 locality hub and spokes

Dedicated management for Family
Centre/Targeted Early Help and
Intensive Family Support (TF)

Opening spoke centres when
required according to local need

Hosting increased variety of
services for CYPF e.g, supervised
contact



Innovation

Virtual Lead Professionals introduced co-located in IOWCC Early Help Team to support wider children's workforce to complete Early Help Assessments

Worked with Health Partners to establish direct online GP referral to Family Centre Support

Increased co-facilitation of activities with health and education partners e.g. EBPPs, parentcraft

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Ofsted Returns rated "Good" across all areas

- 84% Families showed improved outcomes (Troubled Families)
- 84-100% families showed improved outcomes following EBPP & wrap around support
- Significant improvements in GLD at Early Years- above the national average
- Incremental and sustained reduction in Child Protection Planning
- Reduction in repeat episodes of child protection planning
- Reduction in first time offenders and repeat offending
- Reduction in rate of children in care
- Reduction in childhood obesity
- Reduction in Teenage Pregnancy
- Improvement in school attendance
- Ofsted inspection


Family
Centres

Early
Help

An aerial photograph of a green field with a yellow circular graphic overlay. The text is centered within the yellow circle.

“An increasing number of children and families access early help services and benefit from a comprehensive range of support, commissioned through an external provider via a network of family centres across the island. In partnership with the local authority, the voluntary sector provides a strong community response to families who need to access early help services.”

**Ofsted Isle of Wight Council Inspection of children’s social care services
November 2018 rated good across all judgements**

An aerial photograph of a road and surrounding greenery. A large yellow circle is overlaid on the image, containing text. The text is centered within the circle and is in a black, sans-serif font. The background of the slide is a blurred aerial view of a road and greenery.

“Early help coordinators proactively support lead professionals to complete good-quality early help assessments and to coordinate helpful team-around-the-family meetings. Early help professionals, including those from the early help commissioned service, undertake imaginative work with children to ensure that their views are heard and taken account of. Families benefit from timely and effective interventions’.

**Ofsted Isle of Wight Council Inspection
of children’s social care services
November 2018 rated good across all
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Thinking and working outside the box

Parental Conflict programme incorporated into the
Early Help and Family Centre offer

ACE Aware and Trauma Informed and Responsive

Collaboration between IOWCC, CCG, IOW NHS Trust,
Barnardo's and Youth Trust for 2 Mental Health
Support Teams due to launch January 2021

Flexing offer to meet locally identified need -
neurodevelopmental pathway

Parent to child violence

Troubled
Families
Phase 2

Covid-19

An aerial photograph of a road with white lane markings, viewed from a high angle. A large, bright yellow circle is superimposed over the center of the image, containing text. A yellow curved shape is also visible on the left side of the image.

Troubled Families Uncertain funding

Preventing a "cliff edge" of support

Barnardo's reinvested PBR from previous years
to sustain level of support for families whilst
decisions made about Phase 3

Families First

Family Centre Hubs have remained open throughout to offer essential services including

- Health Visiting
- Midwife appointment
- Supervised contact visits
- Essential face to face family support

Adapted delivery to blended support offer
- digital and socially distanced visits

EBPP moved online to e-learn platforms or facilitated video sessions

All delivery elements maintained

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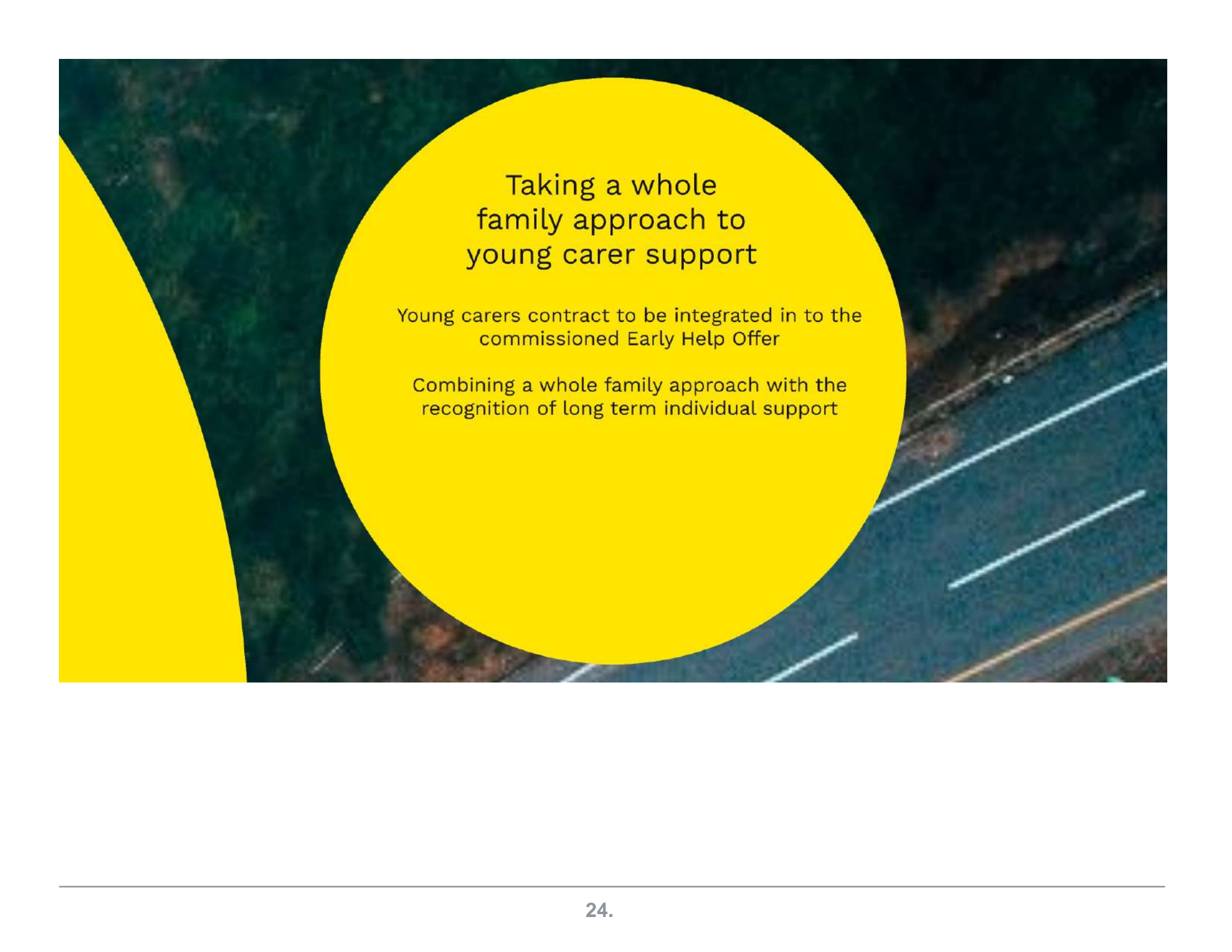
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An aerial photograph of a road with white lane markings, viewed from a high angle. A large, bright yellow circle is superimposed over the center of the image, containing text. A smaller yellow shape is visible on the left edge of the frame.

Taking a whole family approach to young carer support

Young carers contract to be integrated in to the commissioned Early Help Offer

Combining a whole family approach with the recognition of long term individual support

An aerial photograph of a road with white lane markings and a yellow curb, set against a dark green background of trees. A large, bright yellow circle is centered on the road, containing text. A yellow curved shape is also visible on the left side of the image.

Family Time in Family Centres

Integrating supervised contact
within the Early Help
commissioned offer

Localised service , providing touch
points in Family Centres for
additional support for parents and
children and young people

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{family
HUBS NETWORK

Doncaster



Doncaster
Council



Doncaster
Council

Doncaster Family Hubs



Doncaster Journey

Influencing Strategy

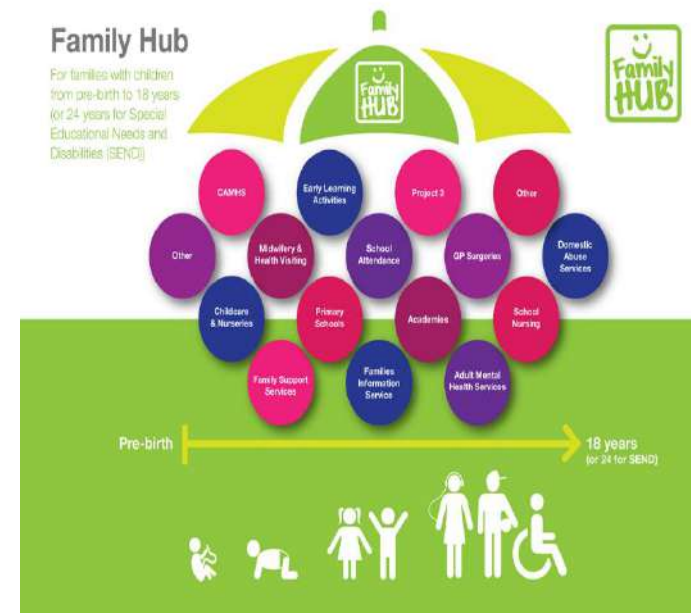
- All Party Parliamentary Group Report
- The First 1001 Critical Days
- Early Help Strategy
- Starting Well Strategy
- Doncaster Children's and Young Peoples Plan
- All age Place Plan

Children's Centres rebranded to Family Hubs in 2017

Vision



Doncaster Family Hubs are designed to bring services together to work with families from conception, through childhood and into adolescents (0 to 18 yrs. and 24yrs SEND) to deliver an integrated local offer



Family Hub Structure

Family Hub Core Locality Team

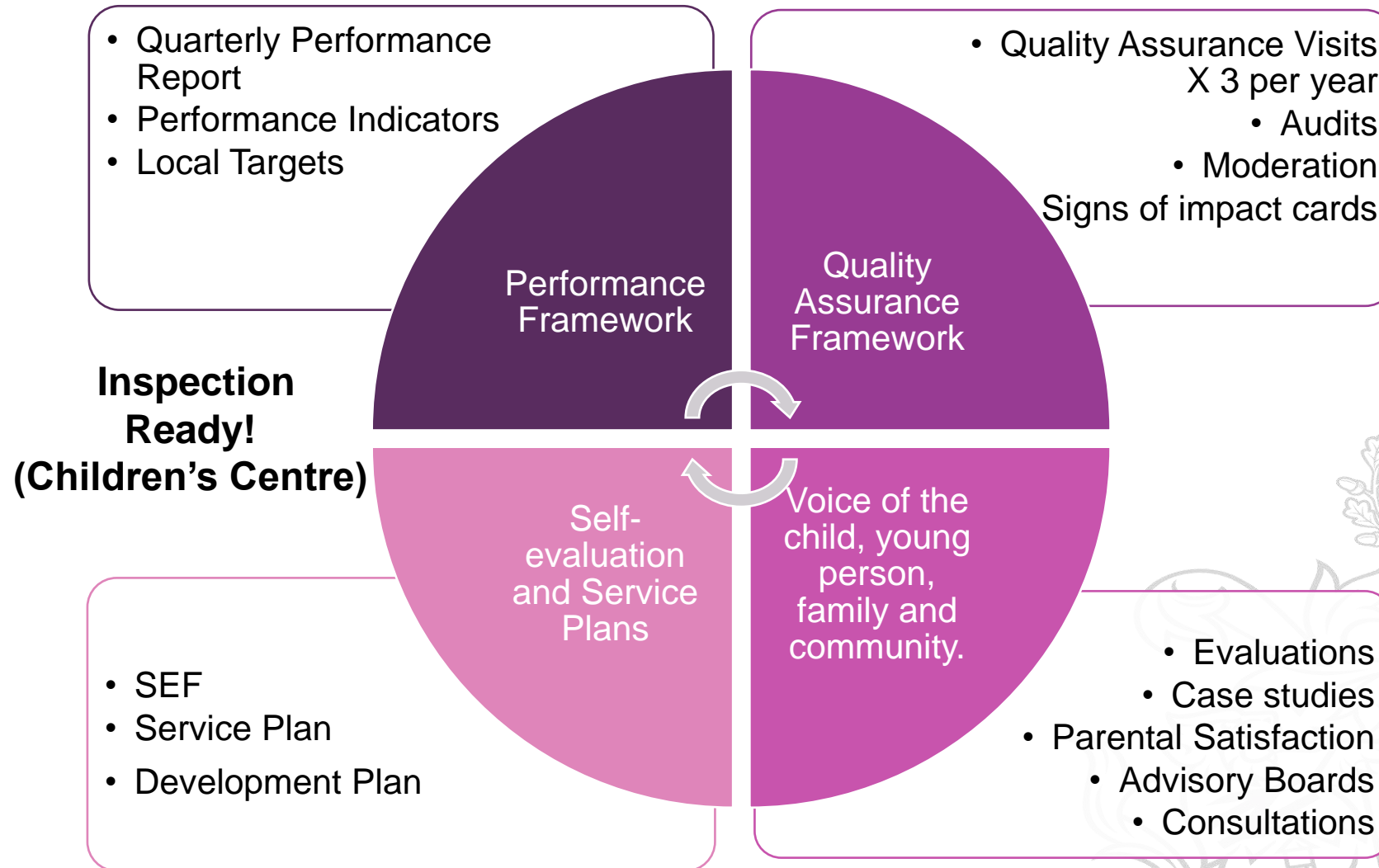
- Locality Service Manager
- Locality Family Hub Manager
 - Parent Engagement Worker
 - Social work students
 - Early Help students
- Family Hub Co-ordinator
 - Business support
 - Caretaker
 - Volunteers: gardeners/handy person; receptionist;
- Early Years Co-ordinator
 - Early Years Workers
 - Students
 - Volunteers: early years; parent champions

Family Hub Partnerships and co-location

- RDASH – Health (co-delivery of groups)
- DBHFT - Midwives
- DCST - Parenting and Family Support Service
- DCST - Social care
- DCST - Counsellors
- Early Years Inclusion Service and Portage
- Early Help Co-ordinator
- DWP via a Troubled Families Employment Advisor
- Adult and Family Learning
- Communities Team; Local Solutions Team
- Expect Youth
- GPs (in some)
- VCS: Foodbanks; Clothes exchange; Hygiene banks; Red Box; Light Pre and Postnatal Support.
- Volunteers: Youth clubs



Our Continuous Improvement Cycle



How we measure outputs and outcomes



Performance Report Sections:

- Participation
- Health and Development
- Employment Support and Childcare
- Family Stability
- Supporting Families with Complex Needs.
- Leadership and Management
- What needs to happen next?
 - Participation
 - Quality and Impact
 - Leadership and Management

Performance Report focus:

- How much have we done?
- How well have we done?
- What difference did we make?

Methods:

- Use a range of qualitative and quantitative data
- Evidence-based tools
- Case studies
- Feedback
- Audit outcomes
- Quarterly Evaluations
- Parental Satisfaction and Impact Survey

How we measure outputs and outcomes



Participation

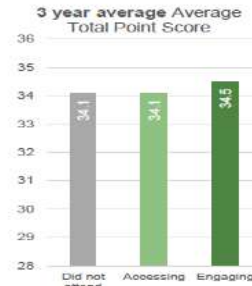
- Footfall over a 12 month rolling program across all age groups.
- Number of meaningful contacts – Making Every Contact Count.
- Children aged 0-5 membership, accessing and sustained engagement.
- Participation of target groups
- Parental Satisfaction Survey ratings
- Quarterly evaluations
- % of parents who would recommend Family Hubs to their family or friends*

Quarter	Q1	Q2	Q3	Q4
Membership	1200	1300	1400	1500
Accessing & Engagement	80%	85%	90%	95%
Parental Satisfaction	95%	96%	97%	98%
Recommendation Rate	80%	85%	90%	95%



Health and Development

- EYFSP Impact Analysis
- Individual learning journeys
- Available data showing trends:
 - Prevalence of children being overweight in reception has reduced slightly to 23.0 from 23.8 which is slighter higher than the regional and national average.
 - 31% of babies are being breastfed at 6-8 weeks which is a slight increase although still below national average
- Baby Friendly Initiative (BFI) Stage Two has been achieved and we are progressing to Stage Three.



Evaluations:

- 72%** report their children have learnt new skills as a result of attending Family Hubs
- 74%** report their children are now following routines as a Result of attending the sessions
- 63%** report their child is becoming school ready.
- 83%** of parents report improved understand of child development
- 33%** of parents report improved mental health
- 21%** felt they had better access to health services

1085 signposts
38 types of service delivery
22 professional heritages



How much did we do?

		Areas of Learning							
		2014	2015	2016	2017	2018	2019	3 year change	3 year average
NOR	Did not attend a Family Hub	3077	2462	2010	1567	1169	1145	-422	3881
	Accessing	459	761	887	870	462	374	-496	1706
	Engaging	224	546	987	1286	2116	2040		5442
Communication & Language	Did not attend a Family Hub	73.3%	80.3%	82.8%	83.7%	80.8%	81.7%	-2.1%	82.2%
	Accessing	70.6%	79.9%	81.7%	83.2%	84.0%	82.1%	-1.1%	83.4%
	Engaging	69.6%	78.8%	83.8%	82.2%	83.7%	85.5%	+3.3%	84.0%
	Impact	-3.7%	-1.5%	+1.0%	-1.5%	+2.9%	+3.9%		+1.8%

Parent Feedback:

"I am grateful for all the support we have had. In a few weeks I have gone from having a little boy who was distraught just walking to the car to a little boy who was running around on the beach at the weekend. This is because I have used the strategies that the inclusion team spoke with me about. We have had the referrals in place from health to get the support we need for J early. We are grateful for the childcare vouchers so J can go to nursery and hopefully this will bring him on even more"

Family Stability

How much did we do?

2330 signposts

9 types of service delivery

15 professional heritages



Parenting

- 69.7% Increase in parenting capacity and confidence through evidenced based parenting programmes.
- 73% retention rate.
- 70% of parents showed an improvement in their post measure SDQ scores.
- 49% of parents who completed parenting scored better on the DASS questionnaire evidencing improved outcomes in relation to depression, anxiety and stress.

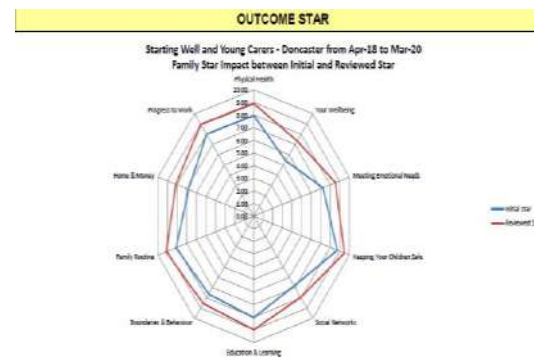
Counselling

689 individuals supported
13 student counsellors

Early Help

- 56.40.2% show an increase in confidence and ability of parents/carers to support and provide for their family
- 56.2% increase in Family Resilience
- 80.8% Children and young people wishes and needs are evidenced through the family plans
- Quality of practice increases and is evidenced through
- good or better audits (76.9%).

Outcome Star



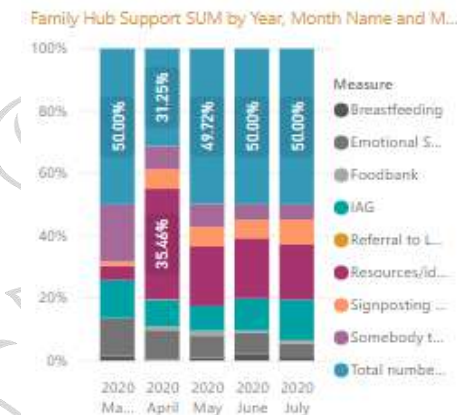
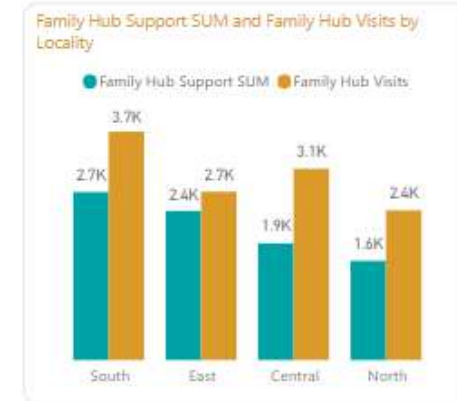
Parent Feedback:

2217 evaluations completed:

- 88% of parents made new friends
- 68% of parents reported increased confidence
- 64% of parents reported more awareness of local services

COVID – Achievements

- Five Family Hubs remained open for essential health services. Over 12K visits since lockdown!
- The Family Hub teams have continued to support and keep in touch with families during lockdown developing a virtual service offer. Over 882,000 have viewed the Facebook pages during lockdown and 8623 meaningful contacts have taken place.
- Parents have been able to access a wide range of parenting support virtually. 928 people have accessed online Solihull with over 250 new registrations during May and June.
- Parent engagement workers and Young Carers workers have continued to support families alongside our PAFFS, Social Care and Education colleagues.
- Continued to provide e-learning i.e. Reducing Parental Conflict.
- **All 12 Hubs are now open for appointment based services.**
- Providing welfare calls for those vulnerable children identify by school during the summer holiday. .



COVID (Cont...)

Parent's feedback

“...I have been trying to keep my head above the water and found everything totally overwhelming for a lengthy timeframe. The services and support you are supporting L* are truly mind blowing. It's critical in this Pandemic that we all are isolated and we have both found it particular difficult with our personal circumstances. When my CSA/CMS money is starting to be paid I will be in a place to repay back your generosity. Unfortunately the long term effect of the withdrawal from the payments has directly caused this situation be incredibly stressful and impacting with the immediate stoppage of payments from last year.

The Foodbank and Hygiene Support have been incredibly overwhelming to us. L* is now able to concentrate on her schoolwork at home with a positive mind and that's something you can not achieve very easily (she's a teenager)”.

Thank you again S* A*



Virtual First Friends

**Good News Stories
Virtual First Friends**

Doncaster Family Hub's are working in partnership with Doncaster Health visitors to bring First Friends to families in Doncaster virtually in these unprecedented times. Here we have some feedback from mums and babies in South Family Hub. If you would like any further information or would like to join please visit our Virtual Family Hub webpage www.doncaster.gov.uk/services/schools/virtual-family-hub or call Doncaster Health visitors SPOC on [01302566776](tel:01302566776)

Hi Claire I just wanted to say thank you for today. Both A and I really enjoyed it. It was lovely to be able to see people and chat like normal. I found teams to be simple to use and easy to understand and I would use it again. It was great to see A positively reacting to the other babies on screen and I feel like it will be helping her socially due to the current situation of not being able to go out. I would definitely do the class again if it's a possibility. Thanks again, A B xx

Thank you for inviting us to join in. It was great to have a catch up and chat with the other mums. I always found first friends helpful in learning tips and things to help me learn as a mum, so it was great to have that today. xx

Thank you for inviting me to it, it was so lovely seeing you all. I loved it! It would be better if we could go on a forum that you can see everyone of course, but other than that it was lovely and so nice to have a catch up with others! I hope you run this again soon. xx

It was really nice to see staff, other mums and their babies today. The teams system was really easy to use and because it was a small group we could see everyone on the screen. Being a first time mum, I have had lots of questions throughout R growing up. This virtual First Friends allowed me to ask all the questions I needed as well as just having a lovely chat. R absolutely loved it as his mummy was going to First Friends and it gave him a bit of normality in these uncertain times.

Logos for Doncaster Council, NHS RDaSH, and Family HUB are visible at the bottom of the poster.

Thank you.



Key Contact details

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Alison Tomes alison.tomes@doncaster.gov.uk

www.doncaster.gov.uk/services/schools/family-hubs-and-services





{family
HUBS NETWORK

Whole Family working

{family
HUBS NETWORK



Family Hubs:
Solving Problems at Family and System Levels

Wednesday 22nd July

{ Solving Problems at Family and System Levels

- Family Hubs bring together learning over the last three decades
- Overview of what families can access in and through them
- Outcomes Family Hubs are working towards through:
 - Integrated working and
 - The Early Help Front Door
- The need for an outcomes framework relevant to all Family Hubs
- Family Hubs' cost effectiveness

{ Solving family-based problems

Family problems

- Practical challenges
- Parenting skills
- Parental conflict
- Parent mental health & trauma
- Child trauma



Unsolved
can lead to

Poor life chances

- Educational under-achievement
- Crime
- Poor mental health
- Lack of wellbeing
- Poor physical health

{ Family Hubs: the Early Help Front Door



- Early Years health and parenting support
- Parenting across 0-18 age range (0-25 for SEND)
- Youth
- Couple relationships
- Other adult support

{ Solving system problems

- Facilitating prevention
- Harnessing community engagement
- Not just a set of services
- Coming alongside the whole family so they access bespoke support

{ Fulfilling preventive intention of family centres

“Every local authority shall provide such family centres as they consider appropriate in relation to children within their area” 1989 Children Act

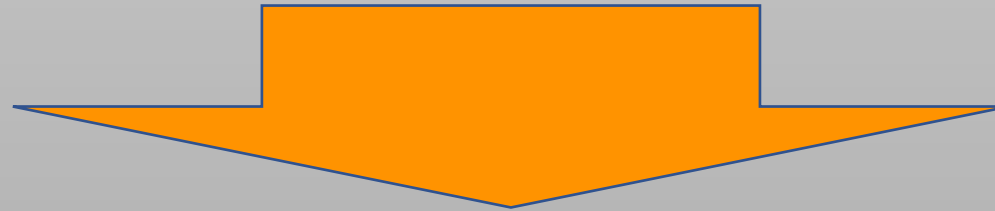
- Establishing multi-disciplinary teams
- Integrating the offer with pre-existing service pathways and infrastructure
- Relational practice
- Taking a trauma-informed approach
- Building community capacity
- Statutory services working seamlessly with Early Help

{ Desired outcomes

Meet local need

Demonstrate benefit of Integrated Working

Validate impact of Early Help Front Door



Outcomes Framework

{ Cost efficiencies

- Reducing number of Children's Centres and delivery sites
- Drawing in community engagement and outreach
- Providing a "service without walls"
- Multi-disciplinary staff working
- Complementary to systematic shift towards Early Help
- Involvement of Troubled Families budget

We are calling for a 4-year Government Transformation Fund



{ Summary

- Problem: lack of family support to prevent poor & costly outcomes
- The Family Hub is a bottom-up solution which meets systematic challenges



- Fulfilling and evolving the “family centre” of the Children Act 1989
- Working in an integrated way, and with the community, to deliver prevention
- Making cost savings

{ Summary

- Family Hubs have to show they can deliver family-transforming outcomes to major areas of need, locally
 - Not about prescribing how they work
 - Being clear about principles they need to work to

“Family Hubs is an idea whose time has come”

{ Thank You!

www.familyhubsnetwork.org.uk

Ring us on 0207 920 6192

Email us on info@familyhubsnetwork.org.uk

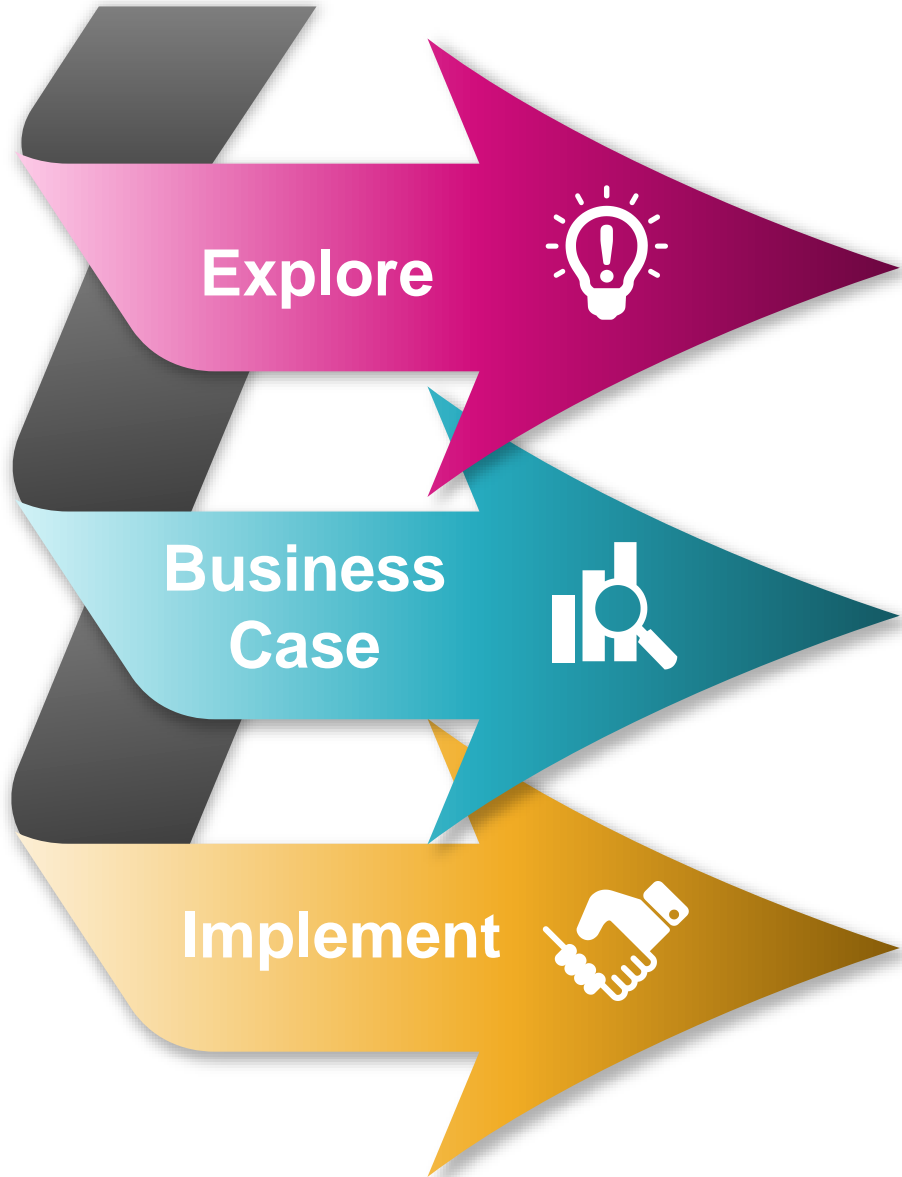
Follow us @FamilyHubs

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HUBS NETWORK



Setting up a Family Hub





Exploring and implementing a Family Hub

- Set up a project team
 - Identify the problem and develop the vision
 - Define current service user personas and pathways
 - Develop the ideal pathway
 - Design the desired team/organisation and required data
-
- Develop your ideas into a business case
 - Be clear and specific about what you are asking for
 - Gain permission for staff to act differently
-
- Develop a detailed implementation plan
 - Choose the right leader and delivery team
 - Keep it simple and get started
 - Focus on culture
 - Gather data and track what happens



{family
HUBS NETWORK

A healthy system



Essex County Council

- UNRESTRICTED -

Essex Child and Family Wellbeing Service

Briefing: About Essex Child and Family Wellbeing Service – Family Hub Model

For: Family Hubs Network (Virtual) Conference

By: Richard Comerford, Managing Director – Virgin Care
Adrian Coggins, Head of Wellbeing & Public Health Commissioning - Essex County Council

Date: Wednesday 22nd July 2020

1. Service mission, vision and strapline



Our Mission Statement

Our mission is to provide first class universal public health and care and specialist community health services to the children, young people and families of Essex.

We are dedicated to delivering safe, accessible, effective, and professional child and family health and wellbeing services with integrity and accountability using outcome focussed, evidence based care.

Our aim is to work wherever needed to improve the lives of children, young people and families and the communities in which they live by helping to enable them to:

- Promote their own & their family's physical & mental health & wellbeing
- Create home & community environments where children, young people & their families are safe & can learn, grow & thrive
- Be resourceful, self-supportive & supportive of others in order to build resilience & be future proof

We're on a mission to give
children and young people
the best start in life!

Our Vision Statement

We strive to improve, build and develop; aiming to give the very best of ourselves to the families and communities we serve to enable them to thrive. We will do this by providing joined up services that are 'without walls'. Our core approach is:

Holistic and inclusive
Innovative and creative

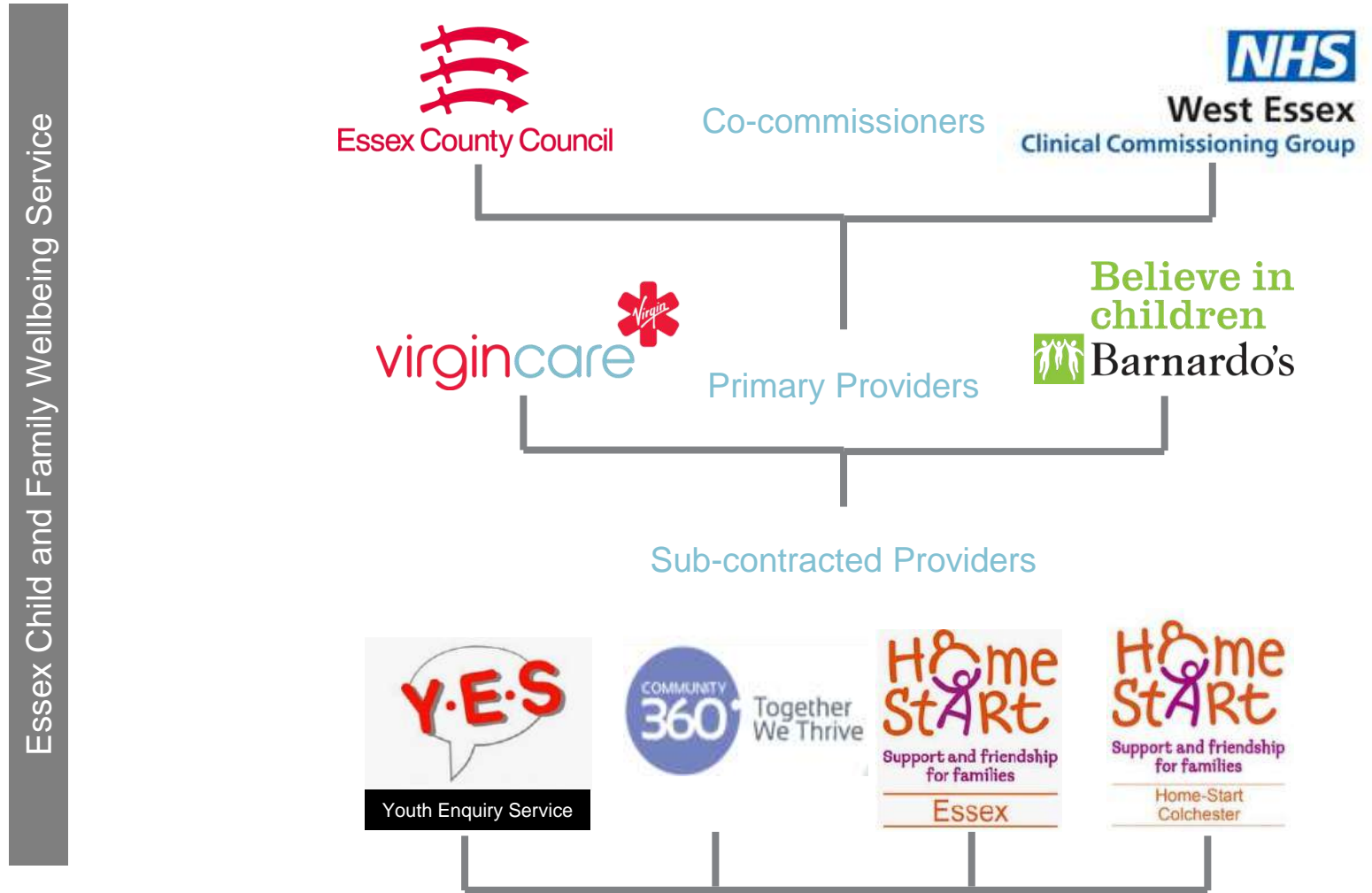
Kind and compassionate
Courageous and proactive

Outcome focussed and evidence based
Professional and dedicated

Our Motto / Strapline

**Striving to improve health and wellbeing outcomes for children and families
in the community, for the community, with the community**

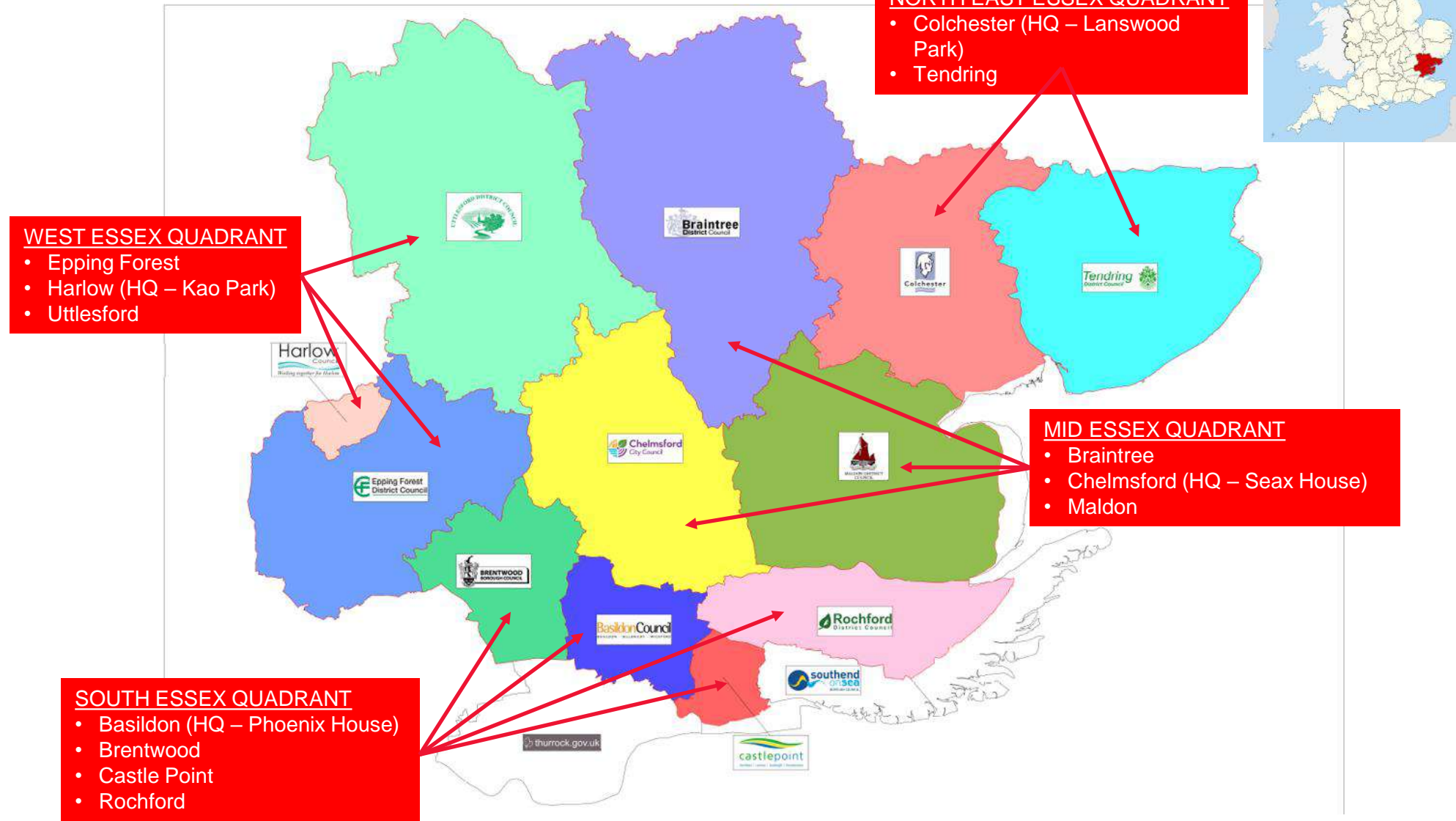
2. About our Family Hub contract (1 of 2)



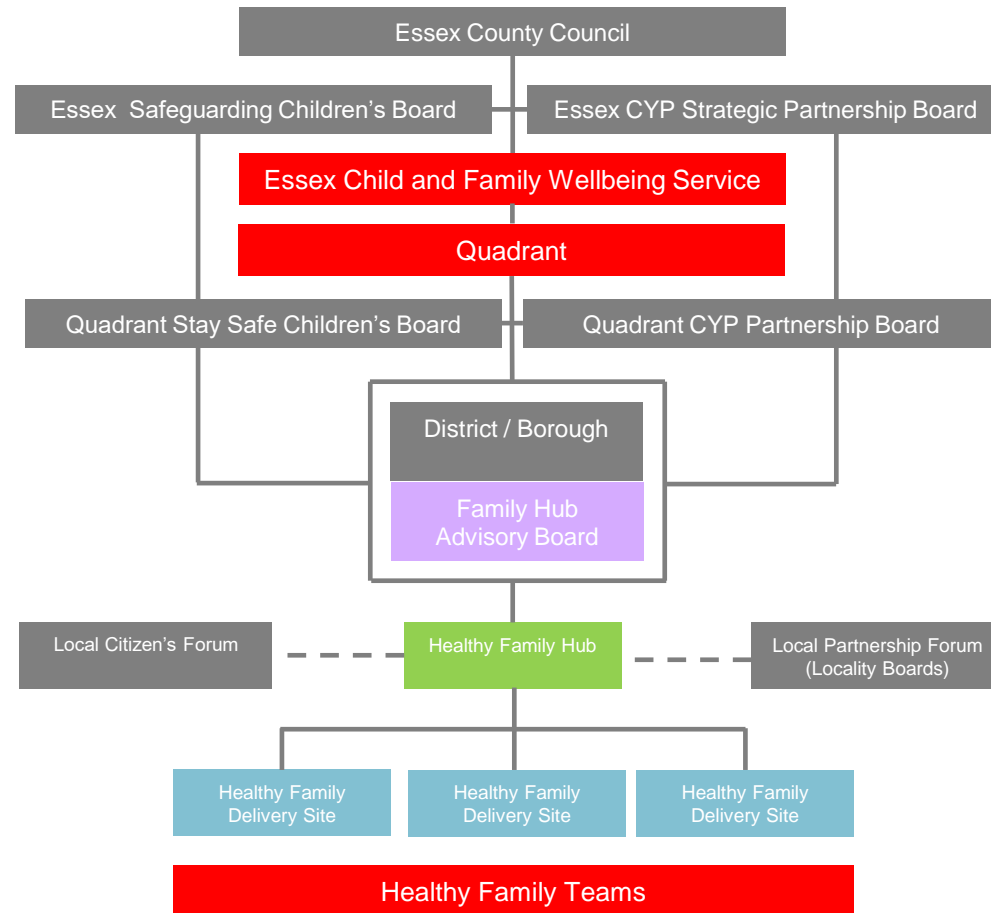
2. About our Family Hub contract (2_{of}2)

- Essex County Council commissioned us to deliver PHE PB-19 child and family support interventions across Essex, excluding Southend and Thurrock Unitary Authorities
- West Essex (CCG) is the only area that is co-commissioned, uniquely bringing children's community health services alongside the PB-19 component
- Total ACV circa £36m with circa £5m from West Essex CCG for the health component
- Contract start - 01 April 2017 (7 plus 3 years)
- Delivered by Virgin Care in partnership with Barnardo's. (There were 10 previous different provider organisations!)
- Circa 850 funded posts – 96 VC West Essex health / 490 VC PB-19 / 262 Barnardo's PB-19
- There are 38 mandated service delivery sites for PB-19 provision – 12 districts each with one Family Hub and additional satellite Delivery Sites (spokes)
- Profiling of individuals to identify 'Priority Groups' for targeted support and interventions at a local level e.g. non-working households, Traveller families and those with other vulnerabilities that can result in inequalities facing children

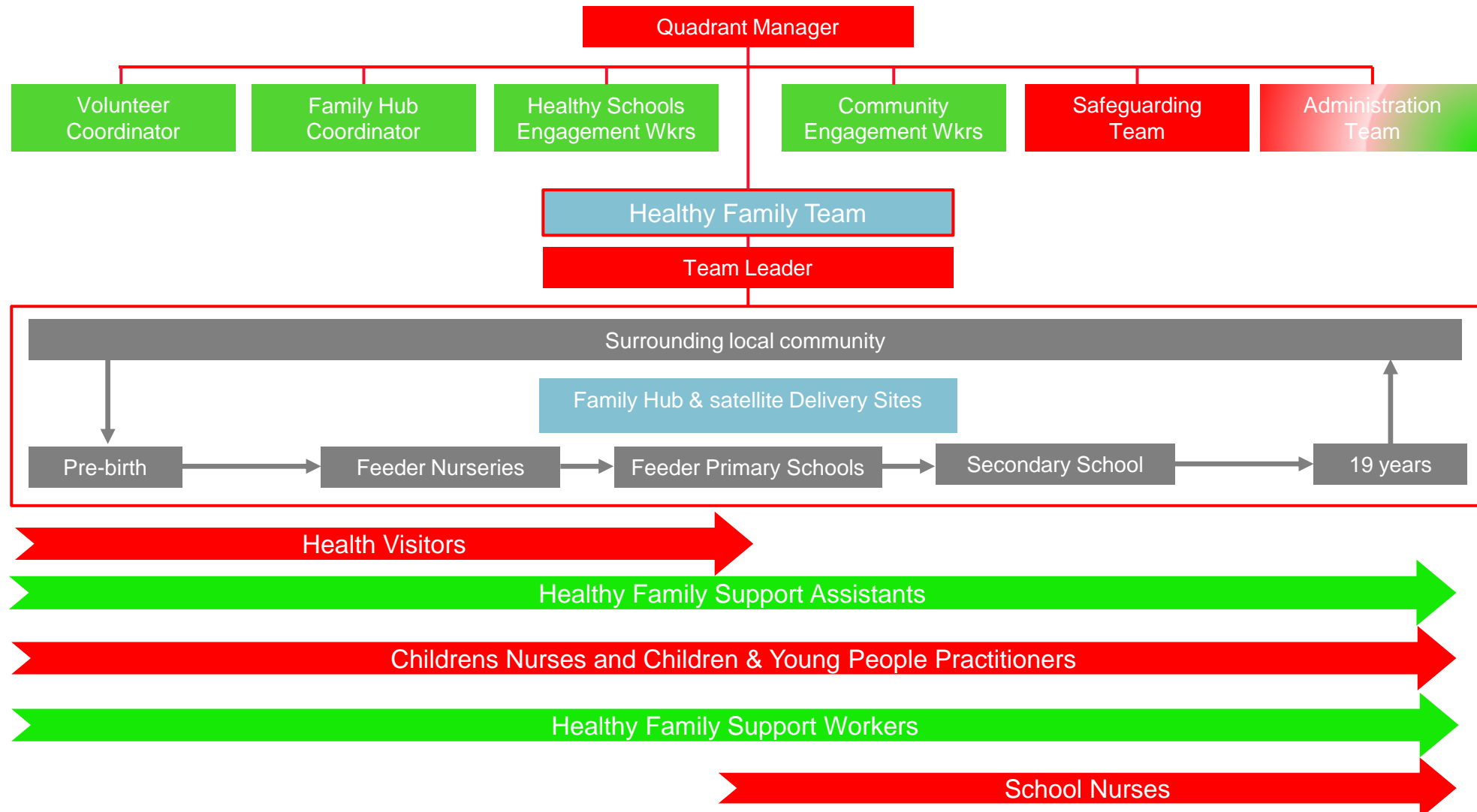
3. Service map and quadrants



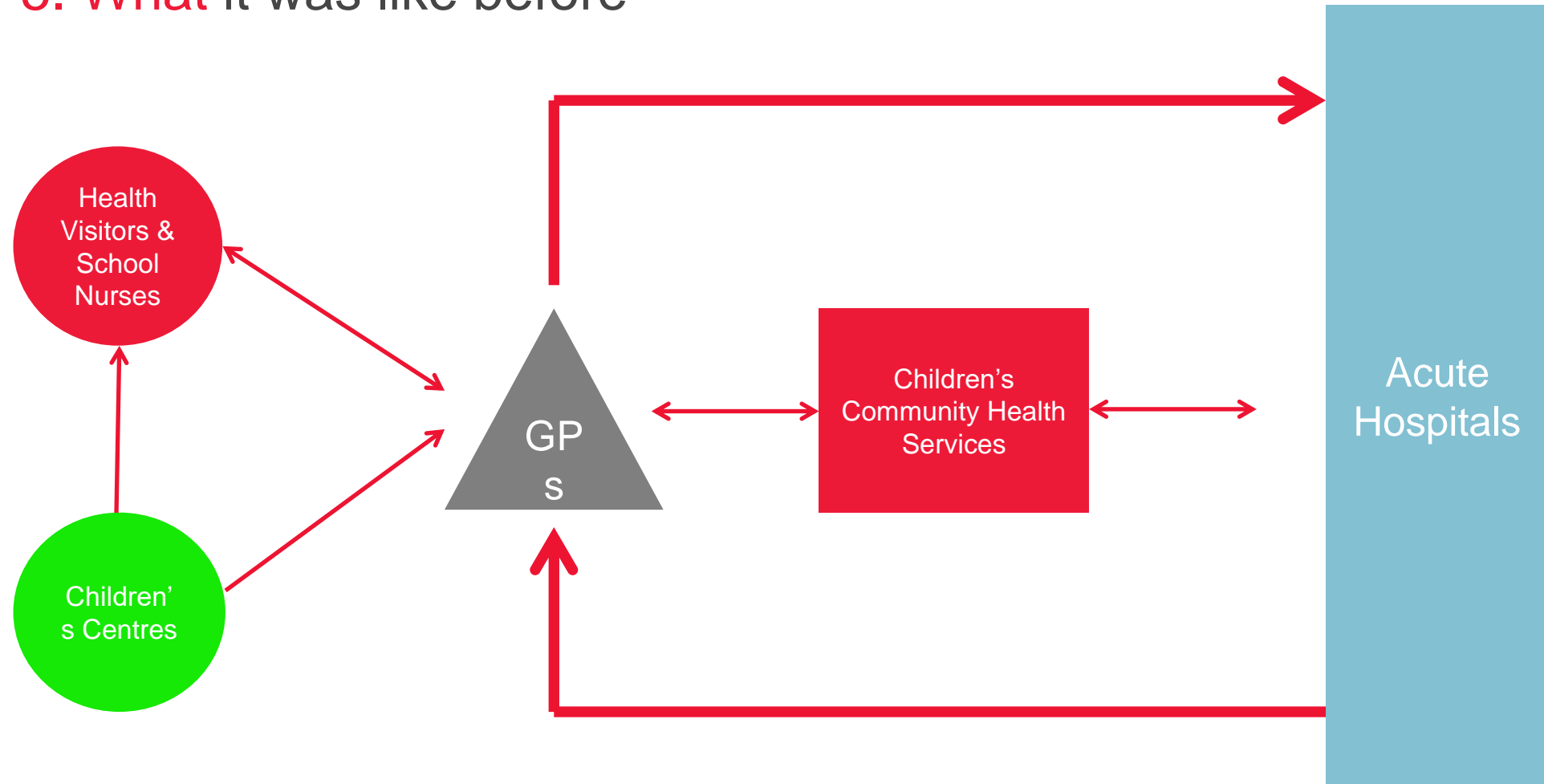
4. Illustrations of our delivery model (1 of 2)



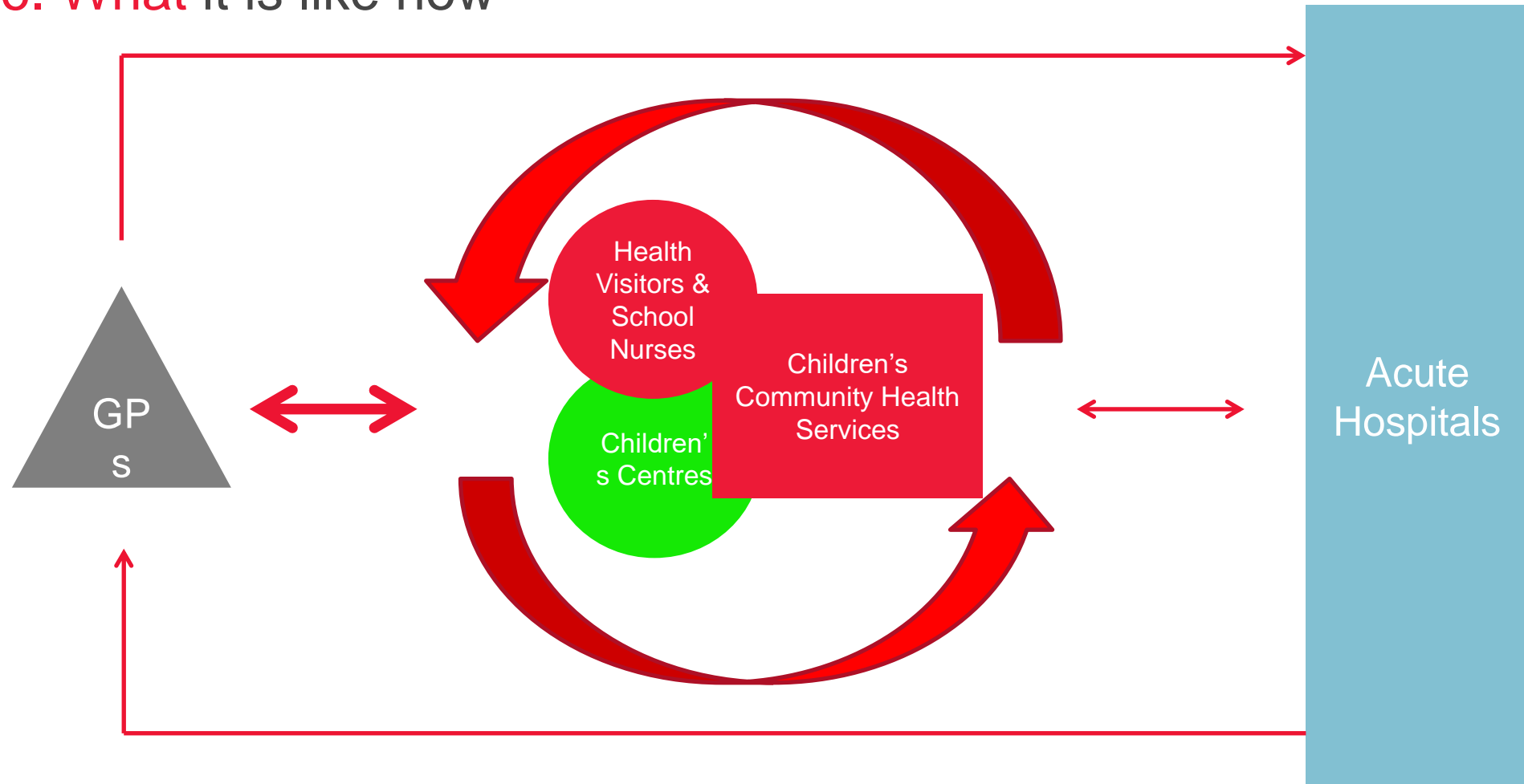
4. Illustrations of our delivery model (1 of 2)



5. What it was like before



6. What it is like now



7. What our Commissioners asked for (1_{of}3)

*In the past, we worked on a deficit model:
We now know we must start with family capability*

The Early Years Review (2015-16) included an ethnographical study of local families that revealed:

- Despite everyone's best efforts, families don't always get the right help at the right time
- Parents are isolated, lonely and struggling to make friends
- Chances to help parents build relationships are being missed
- Parents don't want or need more provision — they don't feel they get value from what's already there
- There are very few places where young parents feel comfortable
- Parents get conflicting advice from different practitioners
- Parents feel pigeon-holed into interventions



7. What our Commissioners asked for (2of3)

Commissioners co-developed a New System Vision with Essex residents:

We will...



Look first at families' strengths

especially those of parents (both Mums and Dads) and take time to understand their needs fully



Focus on preventing problems

before they occur and offer flexible, responsive support when and where it's required



Build the resilience of parents

and communities to support each other



Work together across the whole system

- aligning our resources so we can best support families and 'do what needs to be done when it needs to be done' (not necessarily what is on our job description)



Base all we do on evidence

of both what is needed and of what works, and be brave enough to stop things that aren't working



Be clear and consistent about the outcomes

we expect, and judge what we do against them

We will know our system is successful if it delivers these outcomes:



Children...

- Are physically and emotionally healthy
- Are resilient and able to learn well
- Are supported by their families, their community, and - when necessary - professionals to thrive and be successful
- Live in environments that are safe and support their learning and development



Parents...

- Are supporting one another in their communities
- Know where to get help if they need it
- Have trusted relationships with practitioners, neighbours and other parents
- Are well informed about how best to help their child develop, and motivated to make great choices



Communities...

- See it as their collective responsibility to support parents and young children
- Are providing sustainable support through individuals, community groups, businesses and voluntary organisations
- Are seen, understood and valued by practitioners as being 'part of the solution'

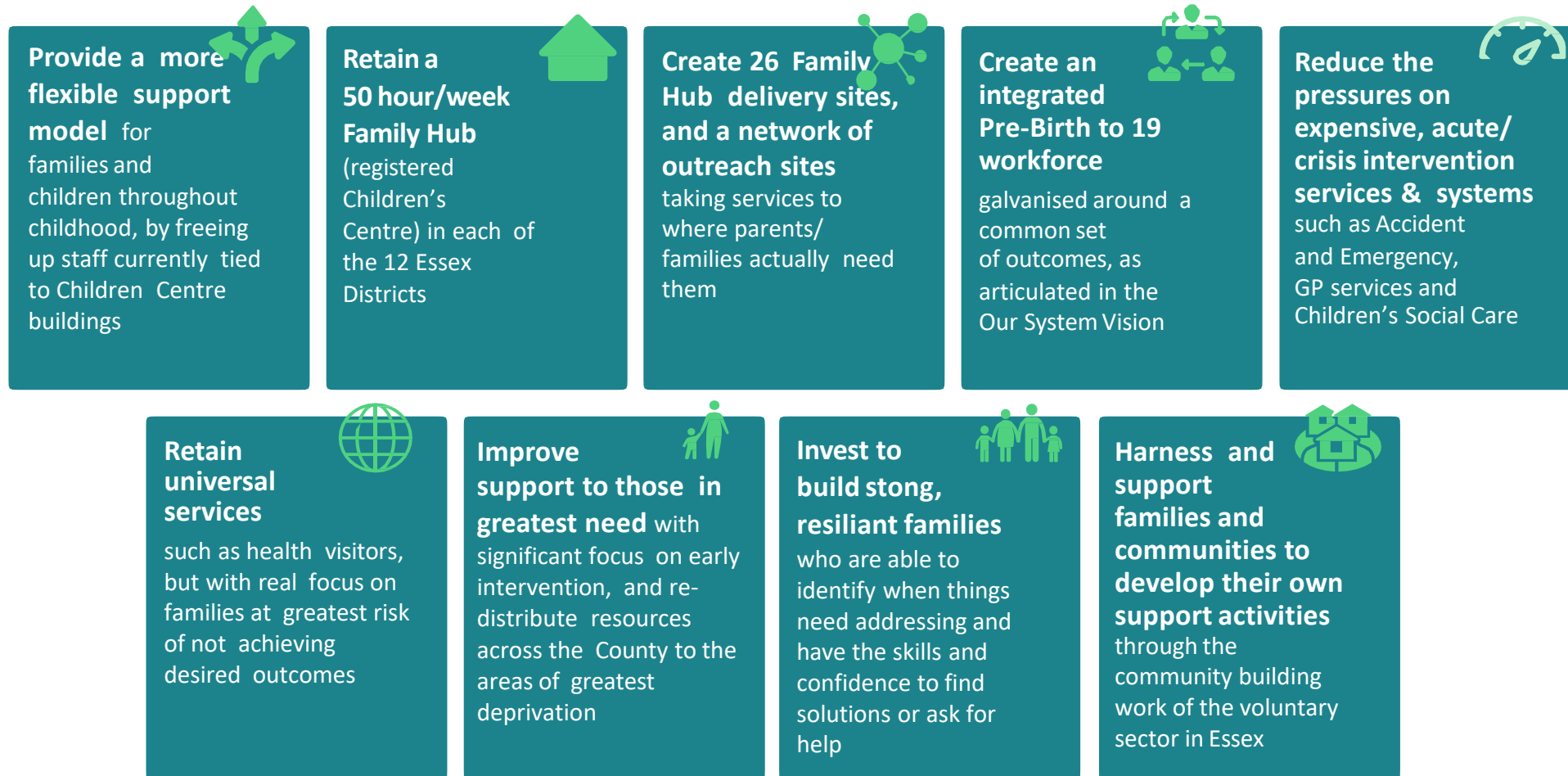


Practitioners...

- Focus first on families and their strengths
- Work closely with families to understand what they need, and build trusting relationships
- Have a shared vision and understanding of outcomes and success
- Are skilled, knowledgeable and are co-creating and co-delivering approaches that work

7. What our Commissioners asked for (3_{of}3)

Commissioners asked Virgin Care & Barnardo's to create an integrated service that will:



8. Supporting families to achieve better outcomes

22 x Essex County Council Outcome Measures

5 x West Essex CCG Outcome Measures

“Enhanced early help that makes a difference in the short and long term”



Outcome 21 – Primary Care Givers have a close and loving relationship with their baby

Number of primary care givers identified by the Provider at 14 days who are assessed as showing improved close and loving relationship to their baby at 6 months post intervention

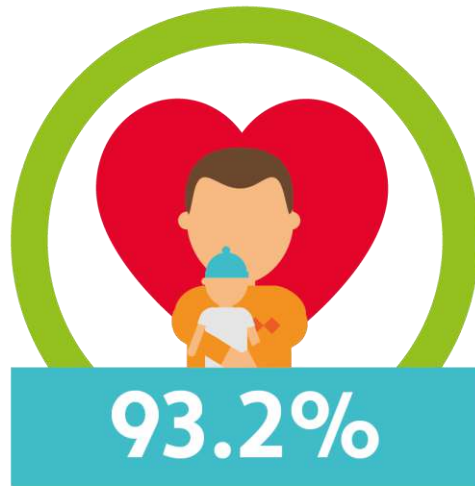
Overall Annual Target
Total Number 120 - 79%

Illustration:

Impact questionnaire following support:

Please indicate if the primary care giver showed an improved close and loving relationship to their baby at 6 months' post support/intervention?

- The primary care giver **did not** show an improved close and loving relationship to their baby at **6 months' post intervention**
- The primary care giver **showed an improved** close and loving relationship to their baby **at 6 months' post intervention**



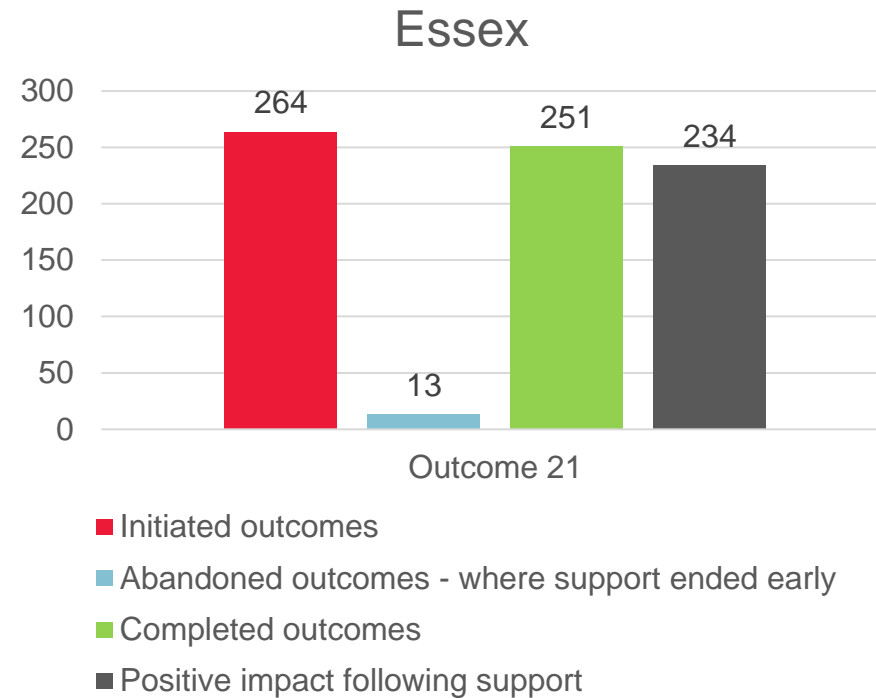
Primary care givers showed an improved close and loving relationship to their baby at 6 months' post support



Narrative:

Numerator: Number of primary care givers identified by the Provider at 14 days who are assessed as showing improved close and loving relationship to their baby at 6 months post intervention.

Denominator: Number of primary care givers identified by the Provider at 14 days who require support to improve a close and loving relationship with their baby at 6 months' post intervention



9. Learn more about us

Internet site:

www.essexfamilywellbeing.co.uk



A screenshot of the Essex Child and Family Wellbeing Service website. The page has a white background with red text for the header and navigation links. The main content area is enclosed in a red border. The header reads 'Welcome to Essex Child and Family Wellbeing Service'. Below this is a paragraph of text: 'On behalf of Essex County Council and the NHS, Virgin Care and Barnardo's provide a range of child and family services throughout Essex that are free at the point of delivery.' Underneath is a search section titled 'Search for services in your area' with a light blue input field containing a location pin icon and the text 'Enter your postcode', and a red 'Look Up' button. At the bottom, there is a section titled 'Support available for you and your family' with five blue links: '> 0-1 year', '> 1-3 years', '> 3-8 years', '> 8-19 years', and '> For you'.



END



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HUBS NETWORK

Panel discussion